Please follow this workflow when an ISU Student, Faculty, or Staff has symptoms of COVID-19.

Patient tests through Thielen Student Health Center (TSHC) by calling 515-294-5801

**IF PATIENT IS A STUDENT**
Confidential Notices will be sent to:
- Public Health Team
- Department of Residence (if applicable)
- Athletics (if applicable)
- Greek System (if applicable)
- Dean of Students Office

**IF PATIENT IS FACULTY, STAFF OR STUDENT EMPLOYEE**
Confidential Notices will be sent to:
- Public Health Team
- Supervisor

CASE INVESTIGATOR will follow up with patient to review and confirm information from survey

**CASE INVESTIGATION SURVEY** (link included with result notification)
Self-isolation and health information will be included.
Information requested includes:
- Classroom/work location(s)
- Close contact identification
- Location(s) information

**RESULTS ARE PROVIDED**
Positive result is recorded and notifications are sent

Patient will complete **CASE INVESTIGATION SURVEY** (link included with result notification)
Self-isolation and health information will be included.

**CLOSE CONTACTS** identified in survey will receive a **NOTIFICATION**
Close contacts will complete **CONTACT TRACING SURVEY** (link included in notification)

**CONTACT TRACER** will follow up with close contact to review and confirm information from survey

**CONTACT WILL SELF-QUARANTINE FOR 14 DAYS**
Contacts can discontinue self-quarantine 14 days after their last contact with a positive person, if asymptomatic

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**PATIENT WILL SELF-ISOLATE FOR 10 DAYS**
Self-isolation may be discontinued once **ALL THREE** of these things occur:
- No fever for at least 24 hours (that is one full day of no fever without the use of medicine that reduces fever)
- Other symptoms have improved (for example, no cough or shortness of breath)
- At least 10 days have passed since symptoms first appeared

**RESULTS ARE RECEIVED FROM YOUR TEST SOURCE**

**SUPERVISORS SHOULD**
- Reach out to employee
- Contact the appropriate Custodial Department
- Send this message to department or college to notify employees (optional)
- Contact Senior HR partner (optional)

**END OF QUARANTINE NOTIFICATION**
Contact will receive

**END OF ISOLATION NOTIFICATION**
Patient will receive

**SELF-ISOLATION NOTIFICATION**
Patient will receive