



Clinical Services

Email from a patient who was able to stay in school because of Student Health:

"I wouldn't be able to be doing this if it wasn't for you and your staff keeping in touch with me and encouraging me to come to my appointments, and continue taking my medications. I can't say thank you enough – your support is truly appreciated."



Lab/X-Ray

The lab will be ending the 2013-14 school year with **record numbers** of patients served and lab tests processed. The lab has seen **over 10K patients** and processed **37K lab orders** as of May 31.



Physical Therapy

All PT staff are members of the **American Physical Therapy Association**. As part of its mission, APTA seeks to increase awareness and understanding of physical therapy's role in the nation's health care system.



Pharmacy

added several new ISU students to augment the technician staffing needs for the expected fall crush. **Logan Woolson** started in May and **Amber Garthwaite** will start in August.



Communications



The **social media plan** for 2014/2015 is complete and includes the addition of **Instagram**.



Prevention Services



Lauri Dusselier participated in the ISU Police Department's **Citizens Police Academy**. She is pictured at her graduation with Chief Jerry Stewart and Anthony Greiter.



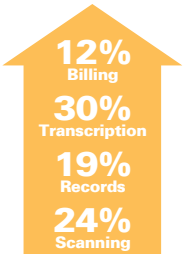
Administration

Participation in a benchmarking **quality study** on treatment of urinary tract infection study with all **Big 12** schools was completed in June.



Health Information Management

All tasks in the HIM department had increased levels in the month of May as compared to May of last year. Billing **12% increase in transactions**, transcription **30% increase in lines typed, records released 19% increase**, and document scanning a **24% increase in the number of pages scanned**.



specializing in **students: Radiology**

"Quality and safety are of utmost importance in the radiology field and the use of digital equipment decrease the dose a patient is exposed to by over half over older film based methods."



— **Rita Stumpf**,
Diagnostic Services
Supervisor

The **Student Health radiology department** plays an important role in the care of students on campus. Their role is to assist the clinicians in diagnosing and treating injury and disease. This fiscal year, the radiology technicians performed **more than 1900 x-ray exams**. "This is the highest number of total exams performed for more than 5 years," said **diagnostic services supervisor, Rita Stumpf**.

Stumpf attributes the volume not only to increased enrollment, but also to the January 2012 conversion the department made to **state-of-the-art digital x-ray equipment**. The use of this

1900+
X-Ray Exams

this fiscal
year



5-Year High

digital equipment, combined with a close co-operation with **McFarland Clinic** radiologists, has allowed Student Health's patients to have images taken here on campus, read by the radiologists and reports returned all within a few hours. The department also works closely with **McFarland Orthopedics** when they evaluate patients at the Student Health.

The department staff include **Lana Ragaller**(FT), **Lynn Koenig** (PT), **Sara Kaltenheuser** (PRN), **Amanda Alexander** (PRN) and **Dan Storck** (PRN) who can take a full range of exams including head, chest, spine, abdomen/pelvis, upper and lower extremities.

Dan Storck also assists the department with their quality program development and monitoring. All technicians participate in regular chart audits.

Images taken at Student Health are used for patient care here on campus, but can also be easily shared if the student needs referral to a specialist or hometown provider.