



### Clinical Services

We are **interviewing RNs** for increased triage assistance. Great interviews so far!



### Lab/X-Ray

The Radiology Department celebrated **National Radiologic Technology Week** last week. Our staff: **Lana Ragaller, Lynn Koenig, Dan Storck, Sara Kaltenheuser and Angela Bodholdt** have over 100 years of combined radiology experience!

### Physical Therapy and Sports Medicine

Jim attended the **Iowa Physical Therapy Association** meeting for continuing education.



### Pharmacy

Pharmacy completed **550 influenza immunizations** in October, the most for the month of October thus far!



### Communications



The website will now include a **giving page** with a link to the Foundation's Student Health donation page.



### Quality Improvement



QI is compiling information regarding Thielen Student Health Center to submit the application for accreditation to **AAAHC**.



### Administration



**Sara Parris** is leading the Administrative Services staff in a **book club** to read *Reality-Based Leadership* as a team-building exercise and to develop leadership skills.



### Health Information Management



**Marlene Callahan** resigned as HIM director effective November 13th. A search for a new HIM director began immediately.

## specializing in **students:** Mock Clinic

Student Health Advisory Committee put on their annual Mock Clinic last Tuesday, November 10th at Thielen Student Health Center.



Students in the pre-medical track learning how to suture up a banana.

### What is Mock Clinic?

Once a year, students have a chance to interact and network with healthcare providers from various areas of the health center. Physicians, physical therapists, pharmacists and nurses are available to talk with students about their professions and their paths in getting to where they are today.

"We had the best student turnout that we have ever had before," stated SHAC Vice President, Breanna Meier. "With over 100 students in attendance."

**"Mock Clinic went very well this year. We have already gotten some great feedback on the addition of the hands-on activities."**

— *Conor Dass, Kinesiology and Health, SHAC President*

The students were broken up into three tracks: **Pre-Medicine, Pre-Physical Therapy, and Pre-Pharmacy**, based on their current preference.

The night began with an information session from pre-health advisor, Emily Olson, about one's journey to becoming a health provider. Jimmy Johns was provided and conversation with the healthcare providers followed. Dinner lead into observing mock demonstrations.

This year, the demonstrations were more interactive where students were able to do **case-based learning**. In addition the pre-medical track had a suture station where students were able to practice **suturing up a banana**. The pharmacy track also got to do some hands on activities by learning how to do **injections into a peach**. Lastly, every student got a tour of the facility to gain knowledge on all of the services Student Health provides.

Over **20 staff members** at Student Health volunteered their time to make the event successful!

"Mock Clinic went very well this year," stated Conor Dass, Kinesiology and Health, SHAC President. "We have already gotten some great feedback on the addition of the hands-on activities."