



Clinical Services

Student Health has two **new RNs** on staff. They both come with several years of nursing experience as well as triage experience. They are friendly and fitting in with our current staff extremely well. We are very excited to have them!



Lab/X-Ray

Lab and X-Ray has been busy wrapping up **International Clinic TB screening** and chest x-rays along with doing a lot of **sports physicals**.



Physical Therapy and Sports Medicine

Physical Therapy has a **full time intern, Samantha Jungman**. She is a PT student from DMU and here for the next eight weeks.



Pharmacy

Kaitlyn Middlemis-Clark, a PharmD candidate from Creighton University, will be with the pharmacy for five weeks.



Communications



Alan Feirer with **Group Dynamic** provided training update to new administration, RNs, and providers.



Quality Improvement



After implementing our **email and text reminders** for patient appointments, our no-show rate has fallen to **5.5%**, from **9.5%** earlier this summer.



Administration



Sara has worked with IT to develop an **online, interactive termination worksheet** to be filled out by the manager when an employee leaves. Once submitted, emails are sent to everyone who needs to know about the termination, along with follow-up steps.



Health Information Management

The billing office submitted **2,367 claims in December**, an **increase of 23%** from December of 2014.

23%

specializing in
students:

Carver Nebbe Honored



Dr. Carver Nebbe, psychiatrist and staff physician at Student Health, was recently welcomed as a **Distinguished Fellow of the American Psychiatric Association**. He joins an elite group of psychiatrists and this honor represents the significant contributions he has made to the field of psychiatry.

"Dr. Nebbe is dual board certified in psychiatry and family medicine," said Student Health Director Erin Baldwin. "He is a major asset to Student Health and the university as a whole."

The **Iowa Psychiatric Society** nominates people who have been a member for eight years. In order to be named a Distinguished Fellow, one must meet a challenging criteria. Criteria is given based on **academic achievement, occupational achievement, community involvement, and volunteer work**.

"I just do what I do every day as well as I can do it."

— Carver Nebbe, MD, Student Health psychiatrist and staff physician

Dr. Nebbe met each criteria and was then elected as a Distinguished Fellow.

"I was surprised when I was nominated to be a Distinguished Fellow," said Nebbe, MD. "It's nothing I ever thought I was qualified for. I just do what I do every day as well as I can do it."

In addition to being elected, Dr. Nebbe has been invited to the **Convocation of Distinguished Fellows**, during the Annual Meeting in Atlanta, Georgia, where he will be honored and publicly acknowledged for this high honor.

"We are so proud to have Dr. Nebbe as a part of our team," said Student Health Associate Director of Clinical Services Cosette Scallon. "This is an honor that he truly deserves."